



## PRE-LOGIN FAQ

How do I access my DW Rewards account?

You can now access your account by visiting the Engineered Floors DW Rewards Program website. Type in your username and password and click SIGN IN.

If you are new to the program and do not have an account, click REGISTER, enter all appropriate information, and click SUBMIT REGISTRATION.

If you accessed the Engineered Floors DW Rewards Program in the past without using any login credentials, we need to verify your account again. Please enter your email address and last four digits of your SSN/SIN, then click VERIFY ACCOUNT NOW. Review all account information in the profile section for accuracy and then enter a username and password. Click UPDATE PROFILE to update your profile and create new login credentials.

At this time, National Buying Groups aren't eligible to participate in the EF Rewards program. If you have questions regarding buying groups and registration, please contact your Engineered Floors rep and they will be able to assist you.

IF YOU ARE EXPERIENCING ISSUES OF ANY KIND,  
PLEASE CALL CUSTOMER SUPPORT AT  
1.800.495.8233  
OR EMAIL [MEGAN@TARGETAWARDS.COM](mailto:MEGAN@TARGETAWARDS.COM)